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Public Service Commission of South Carolina
101 Executive Center Dr., Suite 100
Columbia, SC 29210



Phone: 803-896-5100
Fax: 803-896-5199
www.psc.sc.gov

Complaint Form

Print

Date: March 8, 2010

Complainant or Legal Representative Information: * Required Fields

Name * Jolan Bell

Firm (if applicable) _____

Mailing Address * 144 Parkside DriveCity, State Zip * Anderson, SC 29621 Phone * 864-356-2247E-mail * jolan.bell@rbc.comName of Utility Involved in Complaint: * Duke Power

NOTE: If AT&T is the utility involved, please complete the attachment located at the end of this form.

Type of Complaint (check appropriate box below.) *

- | | | | |
|--|--|--|---|
| <input type="checkbox"/> Billing Error/Adjustments | <input type="checkbox"/> Deposits and Credit Establishment | <input type="checkbox"/> Wrong Rate | <input type="checkbox"/> Refusal to Connect Service |
| <input type="checkbox"/> Disconnection of Service | <input type="checkbox"/> Payment Arrangements | <input type="checkbox"/> Water Quality | <input type="checkbox"/> Line Extension Issue |
| <input type="checkbox"/> Service Issue | <input type="checkbox"/> Meter Issue | | |
- ☒ Other (be specific) Duke Power Lines

Have you contacted the Office of Regulatory Staff (ORS)? * ☒ Yes ☐ No Name of ORS Contact: Brad Kirby

Concise Statement of Facts/Complaint: * (This section must be completed. Attach additional information to this page if necessary.)

I am a homeowner living in a beautiful and prestigious Golf Subdivision in Anderson, SC called Brookstone Meadows (<http://www.brookstonemeadows.com/golf.htm>). Duke Power is running above ground poles (wires) through the middle of our subdivision on Duke Power easement. Duke Power owned this easement for 41 years and has now decided to use them. They said that these lines are being setup for future developments and growth and the cost is what's driving Duke Power to go above ground. Why didn't Duke Power consider this project before the subdivision was built, so that they could have placed wires underground prior to home construction which then would probably not have impacted their cost so much? They would rather have us pay \$8 million to put it underground.

What troubles me is that we did not have any forewarning regarding lines going up within the next few months, we were told of this only on 9/29/09 during an accidental run in with the Duke Power surveyor. This overhead lines will not only hurt our property values but also the look and feel of our subdivision and the golf course. Even in our neighborhood covenants and conditions it states "No Overhead Wires and that all wires should be concealed". Why should homeowners have to suffer a gigantic loss of equity because Duke Power does not want to spend extra \$\$ on putting the lines underground. They make millions and we have to suffer. Not only are we suffering from the huge loss, but we may not be able to sell our house. Many people have expressed that they do not want to spend \$476K on a house next to power lines, and honestly I don't blame them. We have lost over one hundred thousand dollars on our house value just with those poles being up. The poles are too close to our house, I even asked if they could place them on the back side of our property and they said no. This has hurt us badly, and it seems that no one will do anything about it. It's so disconcerting to know that no one wants to step up to help us.

I heard a new Bill was introduced which is in the committee now and has not yet passed. Why hasn't the Bill H4274 - Amendment to the Chapter 27 Title 58 of the 1976 code (The bill that was introduced by Representative Brian White) passed? I was told this bill could possibly help our neighborhood, if it gets passed. Please help our neighborhood, we have very little time left and Duke Power has informed us that this project should be done within March or April of 2010.

Relief Requested: * (This section must be completed. Attach additional information to this page if necessary.)

I want Public Service Commission of SC to have jurisdiction over power lines. I want the Bill H4274 to be passed and for Brookstone to be grand fathered into this, so that when the bill passes and the lines and poles are already up, that Duke Power will have to abide by the grand father clause and take those poles and lines down and put them underground. I want Duke Power to put those above ground poles underground. Or I want Duke Power to buy my house for the current market value that I'm trying to sell it for. Or Duke Power can pay me the difference in equity that I lose from the sale of my home (ex: My house is worth \$476K, if

I sold my house for \$350K, Duke Power pays me the loss equity difference of \$126K)

STATE OF SOUTH CAROLINA)

VERIFICATION

COUNTY OF Anderson)I, Jolan Bellverify that I have read my complaint filed on 03/11/2010

Complainant's Name *

Date *

and know the contents thereof, and that said contents are true.


Complainant's Signature *

Internal Use Only

Processed By	Date
H.E.	